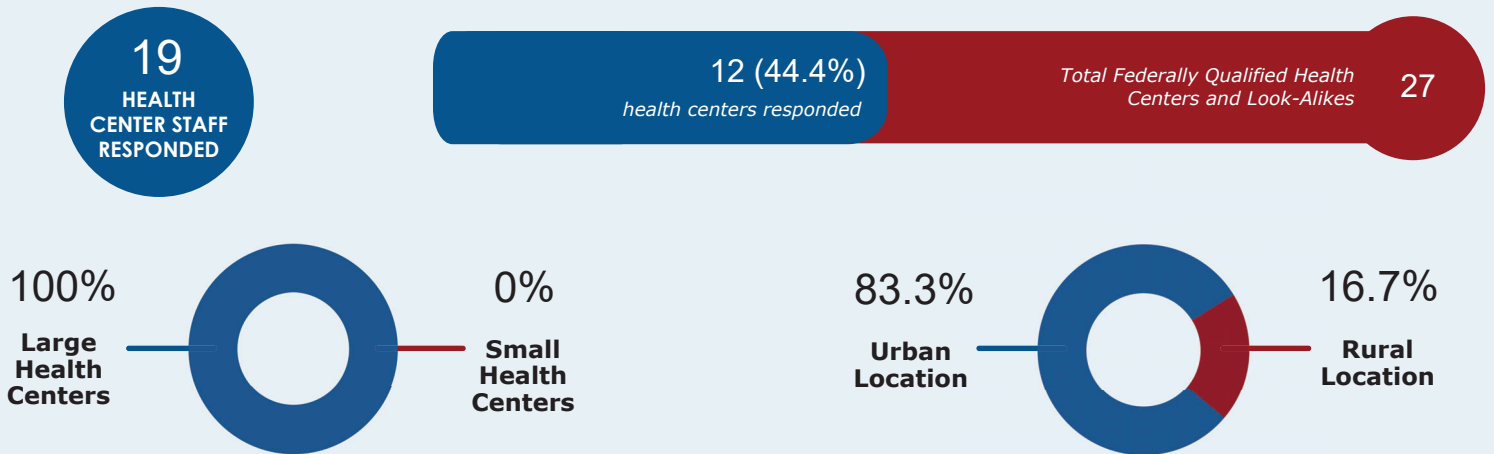




BACKGROUND ON ASSESSMENT

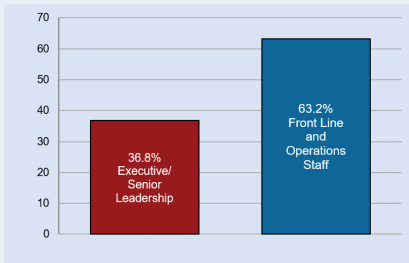
Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2021. The results inform increased coordination, development and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment on behalf of the Health Resources and Services Administration (HRSA) and their 21 [National Training and Technical Assistance Partners \(NTTAPs\)](#).

RESPONDENTS BY TYPE



Small health centers defined as serving 10,000 or fewer patients.

Rural and urban classification derived from the 2020 UDS dataset, which is self-reported by the health centers.



58.3%

58.3% of the front line and operations staff worked in management or administration.

8.3%

8.3% of the front line and operations staff were clinicians and clinical support staff.

TOP TTA NEEDS BY SPECIFIC TOPIC

	TTA Topic	Specific TTA Needs
<p>Workforce</p>	Leadership	Workforce strategies and planning
	Management	Supporting young professional and early to mid-career staff
	Recruitment and Retention	Developing a comprehensive staff retention plan Developing organizational strategies to reduce clinician burnout
<p>Quality, Patient Care, and Safety</p>	Data Collection and Use	Collecting and using reporting measures
<p>Population Health and Social Determinants</p>	Assessing and Addressing Patients' Needs	Designing programs or partnerships to assess and address the patients' social needs
	Improving Health Equity	Techniques for assessing community-level barriers to health equity
		Strategies and tactics for addressing community-level barriers to health equities