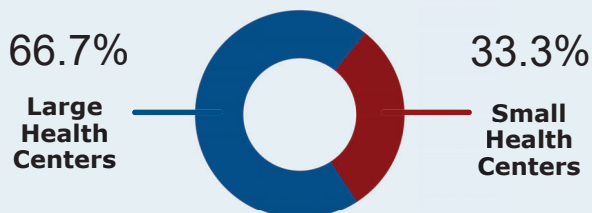




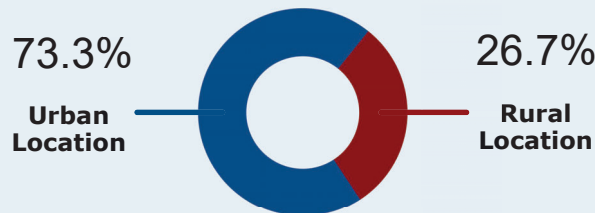
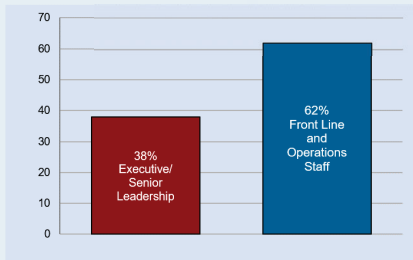
BACKGROUND ON ASSESSMENT

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2021. The results inform increased coordination, development and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment on behalf of the Health Resources and Services Administration (HRSA) and their 21 [National Training and Technical Assistance Partners \(NTTAPs\)](#).

RESPONDENTS BY TYPE



Small health centers defined as serving 10,000 or fewer patients.



Rural and urban classification derived from the 2020 UDS dataset, which is self-reported by the health centers.

50% Half of the front line and operations staff worked in management or administration.

23% 23% of the front line and operations staff were clinicians and clinical support staff.

TOP TTA NEEDS BY SPECIFIC TOPIC



Quality, Patient Care, and Safety

| TTA Topic | Specific TTA Needs |
|-------------------------|---|
| Data Collection and Use | Optimizing use of enabling services and patient-level data on social determinants of health Leveraging data to guide clinical quality, operational and financial improvement |



Workforce

| TTA Topic | Specific TTA Needs |
|---------------------------|--|
| Leadership | Empowering health center staff |
| Recruitment and Retention | Building effective processes for recruiting clinical staff into an integrated care model |



Population Health and Social Determinants

| TTA Topic | Specific TTA Needs |
|-------------------------|---|
| Improving Health Equity | Strategies and tactics for addressing community-level barriers to health equities |