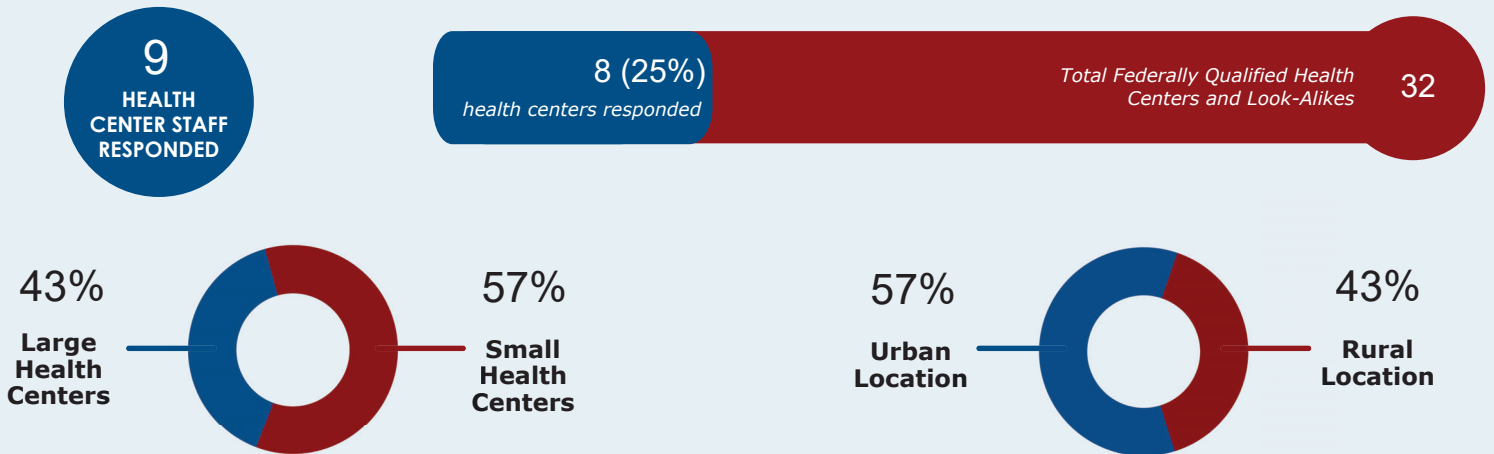




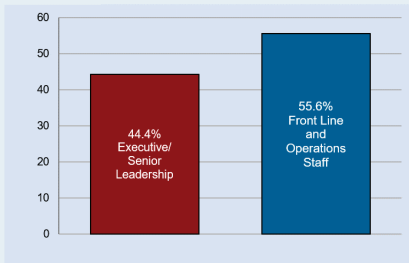
BACKGROUND ON ASSESSMENT

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2021. The results inform increased coordination, development and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment on behalf of the Health Resources and Services Administration (HRSA) and their 21 [National Training and Technical Assistance Partners \(NTTAPs\)](#).

RESPONDENTS BY TYPE



Small health centers defined as serving 10,000 or fewer patients.



60%

60% of the front line and operations staff worked in management or administration.

20%

20% of the front line and operations staff were clinicians and clinical support staff.

Rural and urban classification derived from the 2020 UDS dataset, which is self-reported by the health centers.

TOP TTA NEEDS BY SPECIFIC TOPIC

TTA Topic	Specific TTA Needs
Workforce	Recruitment and Retention
	<ul style="list-style-type: none"> Developing a comprehensive staff retention plan Developing organizational strategies to reduce clinician burnout Building effective processes for recruiting clinical staff into an integrated care model
	<ul style="list-style-type: none"> Optimizing use of enabling services and patient-level data on social determinants of health Leveraging data to guide clinical quality, operational and financial improvement
Quality, Patient Care, and Safety	Data Collection and Use
	<ul style="list-style-type: none"> Using tele-dentistry to expand access to oral health care
Finance	Value-Based Payment
	<ul style="list-style-type: none"> Best practices on health center strategies for accelerating payment reform readiness Organizational preparation to engage in value-based payment environments Risk stratification encompassing social determinants of health