



## BACKGROUND ON ASSESSMENT

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2021. The results inform increased coordination, development and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment on behalf of the Health Resources and Services Administration (HRSA) and their 21 [National Training and Technical Assistance Partners \(NTTAPs\)](#).

## RESPONDENTS BY TYPE

61

HEALTH CENTER STAFF RESPONDED

27 (39%)

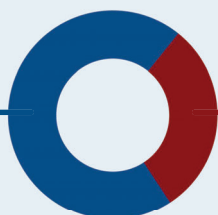
health centers responded

Total Federally Qualified Health Centers and Look-Alikes

69

66.7%

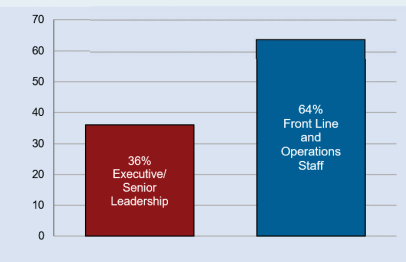
Large Health Centers



33.3%

Small Health Centers

Small health centers defined as serving 10,000 or fewer patients.

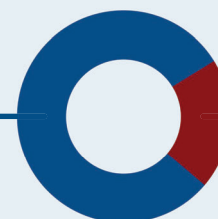


71.8%

71.8% of the front line and operations staff worked in management or administration.

75%

Urban Location



25%

Rural Location

Rural and urban classification derived from the 2020 UDS dataset, which is self-reported by the health centers.

5%

5% of the front line and operations staff were clinicians and clinical support staff.

## TOP TTA NEEDS BY SPECIFIC TOPIC



Quality, Patient Care, and Safety

TTA Topic	Specific TTA Needs
Data Collection and Use	Optimizing use of enabling services and patient-level data on social determinants of health Leveraging data to guide clinical quality, operational and financial improvement
General Patient Care and Safety	Best practices for patient and provider safety during public health emergencies



Workforce

TTA Topic	Specific TTA Needs
Recruitment and Retention	Improving job satisfaction and well-being of staff
Leadership	Innovations in health centers



Access and Affordability

TTA Topic	Specific TTA Needs
Outreach and Enabling Services	Implementing outreach programs/partnerships to address health disparities Developing outreach services to address chronic diseases or conditions