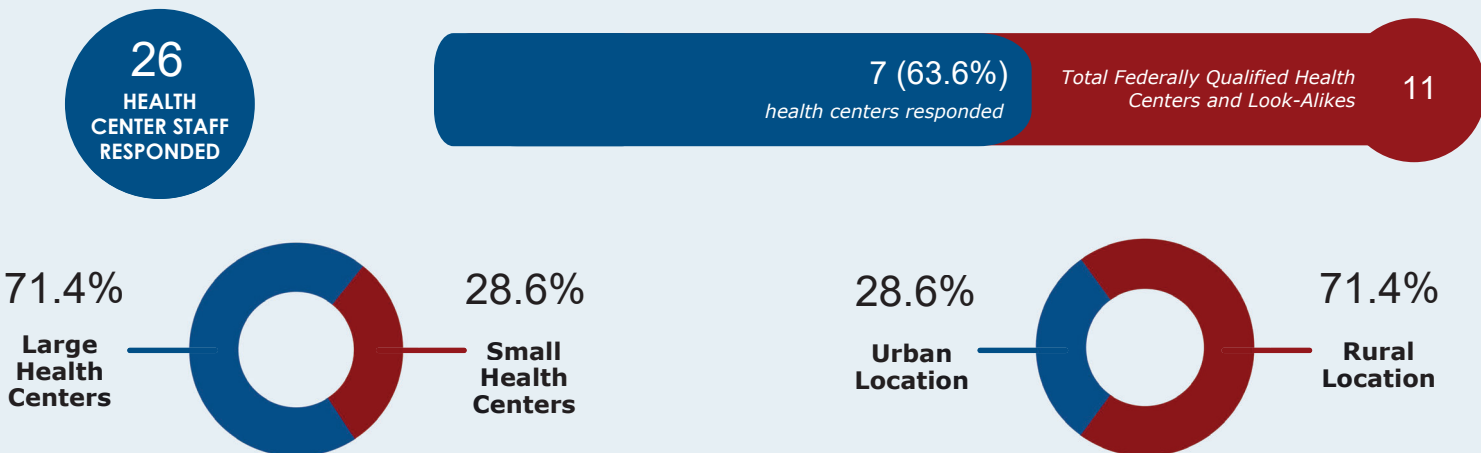




BACKGROUND ON ASSESSMENT

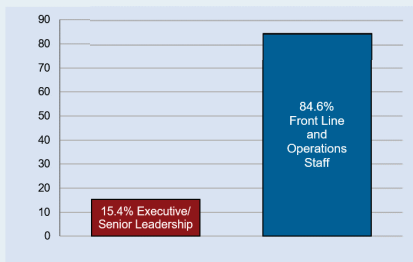
Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2021. The results inform increased coordination, development and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment on behalf of the Health Resources and Services Administration (HRSA) and their 21 [National Training and Technical Assistance Partners \(NTTAPs\)](#).

RESPONDENTS BY TYPE



Small health centers defined as serving 10,000 or fewer patients.

Rural and urban classification derived from the 2020 UDS dataset, which is self-reported by the health centers.



45.5%

Almost half of the front line and operations staff worked in management or administration.

18.2%

18.2% of the front line and operations staff were clinicians and clinical support staff.

TOP TTA NEEDS BY SPECIFIC TOPIC



Access and Affordability

TTA Topic	Specific TTA Needs
Outreach and Enabling Services	Evaluating outreach programs
	Developing outreach services to address chronic diseases or conditions



Quality, Patient Care, and Safety

TTA Topic	Specific TTA Needs
Data Collection and Use	Leveraging data to guide clinical quality, operational and financial improvement
General Patient Care and Safety	Expanding telehealth care provision to improve continuity of care



Patient Experience

TTA Topic	Specific TTA Needs
no subdomain	Collecting and optimizing use of patient experience/satisfaction data
	Assessing and supporting patient engagement in telehealth