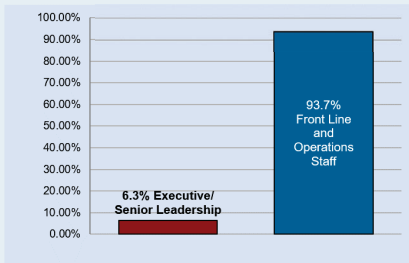
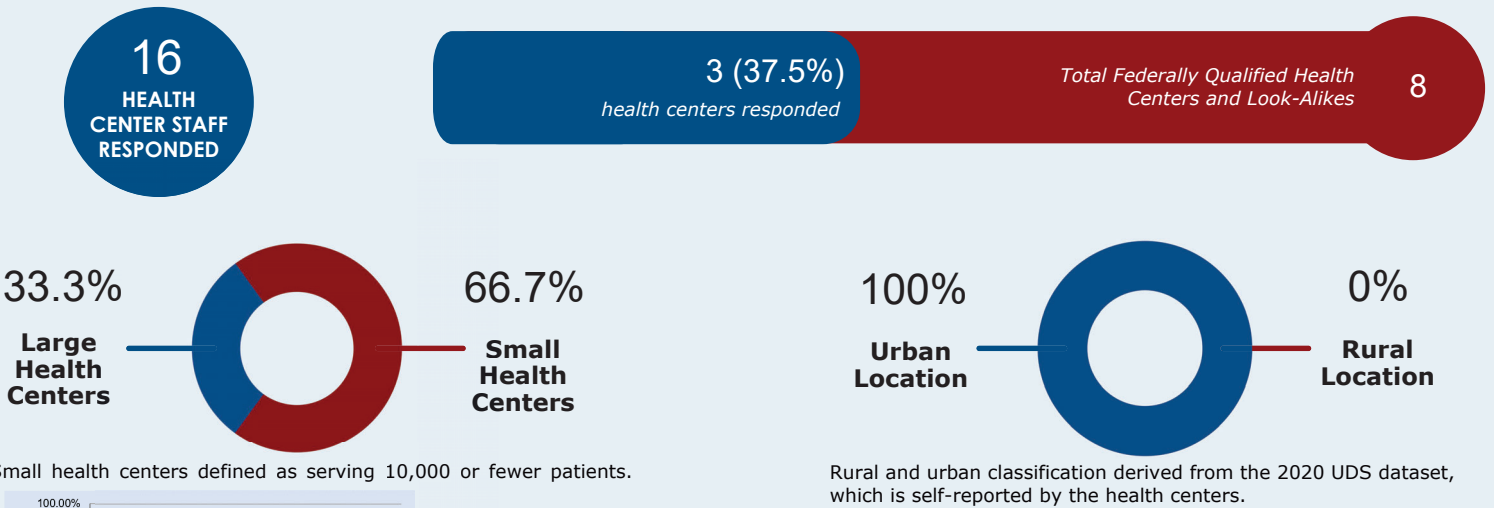


BACKGROUND ON ASSESSMENT

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2021. The results inform increased coordination, development and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment on behalf of the Health Resources and Services Administration (HRSA) and their 21 [National Training and Technical Assistance Partners \(NTTAPs\)](#).

RESPONDENTS BY TYPE



33.3%

A third of the front line and operations staff worked in management or administration.

33.3%

A third of the front line and operations staff were clinicians and clinical support staff.

TOP TTA NEEDS BY SPECIFIC TOPIC



Quality, Patient Care, and Safety

TTA Topic	Specific TTA Needs
General Patient Care and Safety	Expanding telehealth care provision to improve continuity of care
Behavioral Health (Mental Health and Substance Use Disorder) Services	Telehealth delivery model for behavioral health services



Access and Affordability

TTA Topic	Specific TTA Needs
Outreach and Enabling Services	Developing outreach services to address chronic diseases or conditions
	Evaluating outreach programs



Patient Experience

TTA Topic	Specific TTA Needs
no subdomain	Assessing and supporting patient engagement in telehealth
	Patient education materials targeted to the needs of special and vulnerable populations



Population Health and Social Determinants

TTA Topic	Specific TTA Needs
Improving Health Equity	Techniques for assessing community-level barriers to health equity
	Strategies and tactics for addressing community-level barriers to health equities