



BACKGROUND ON ASSESSMENT

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2021. The results inform increased coordination, development and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment on behalf of the Health Resources and Services Administration (HRSA) and their 21 [National Training and Technical Assistance Partners \(NTTAPs\)](#).

RESPONDENTS BY TYPE

38
HEALTH
CENTER STAFF
RESPONDED

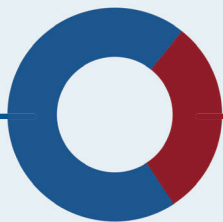
21 (56.8%)
health centers responded

Total Federally Qualified Health
Centers and Look-Alikes

37

66.7%

Large
Health
Centers



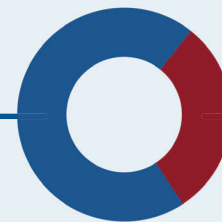
33.3%

Small
Health
Centers

Small health centers defined as serving 10,000 or fewer patients.

71.4%

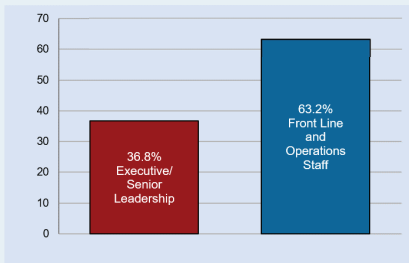
Urban
Location



28.6%

Rural
Location

Rural and urban classification derived from the 2020 UDS dataset, which is self-reported by the health centers.



45.8%

Less than half of the front line and operations staff worked in management or administration.

29.2%

More than a quarter of the front line and operations staff were clinicians and clinical support staff.

TOP TTA NEEDS BY SPECIFIC TOPIC



Quality, Patient Care, and Safety

TTA Topic	Specific TTA Needs
Data Collection and Use	Optimizing use of enabling services and patient-level data on social determinants of health
General Patient Care and Safety	Trauma-informed care and healing-centered engagement



Access and Affordability

TTA Topic	Specific TTA Needs
Outreach and Enabling Services	Implementing outreach programs/partnerships to address health disparities
	Developing outreach services to address chronic diseases or conditions



Workforce

TTA Topic	Specific TTA Needs
Leadership	Empowering health center staff
Recruitment and Retention	Improving job satisfaction and well-being of staff