



BACKGROUND ON ASSESSMENT

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2021. The results inform increased coordination, development and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment on behalf of the Health Resources and Services Administration (HRSA) and their 21 [National Training and Technical Assistance Partners \(NTTAPs\)](#).

RESPONDENTS BY TYPE

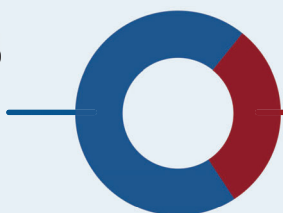
20
HEALTH
CENTER STAFF
RESPONDED

12 (43%)
health centers responded

Total Federally Qualified Health Centers and Look-Alikes

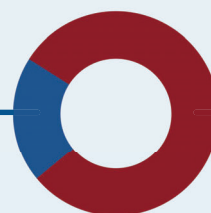
28

66.7%
Large Health Centers



33.3%
Small Health Centers

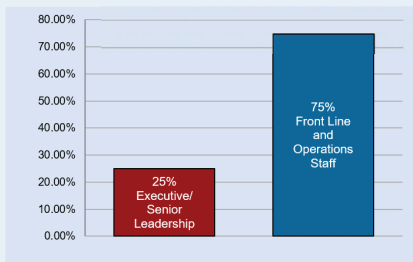
16.7%
Urban Location



83.3%
Rural Location

Small health centers defined as serving 10,000 or fewer patients.

Rural and urban classification derived from the 2020 UDS dataset, which is self-reported by the health centers.



33.3%

A third of the front line and operations staff worked in management or administration.

0%

None of the front line and operations staff were clinicians and clinical support staff.

TOP TTA NEEDS BY SPECIFIC TOPIC



Access and Affordability

TTA Topic	Specific TTA Needs
Outreach and Enabling Services	Developing outreach services to address chronic diseases or conditions
	Implementing patient-centered transportation strategies
	Implementing outreach programs/partnerships to address health disparities
Housing Services	Care coordination with temporary housing and/or shelter



Quality, Patient Care, and Safety

TTA Topic	Specific TTA Needs
Data Collection and Use	Leveraging data to guide clinical quality, operational and financial improvement
General Patient Care and Safety	Expanding telehealth care provision to improve continuity of care



Workforce

TTA Topic	Specific TTA Needs
Leadership	Workforce strategies and planning
Management	Supporting young professional and early to mid-career non-clinical staff
	Managing staff
Recruitment and Retention	Improving job satisfaction and well-being of staff