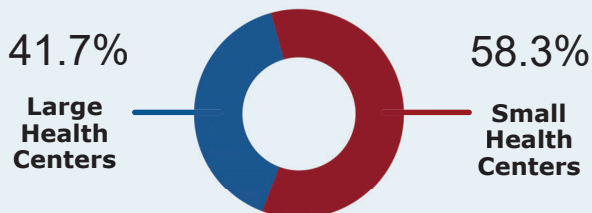
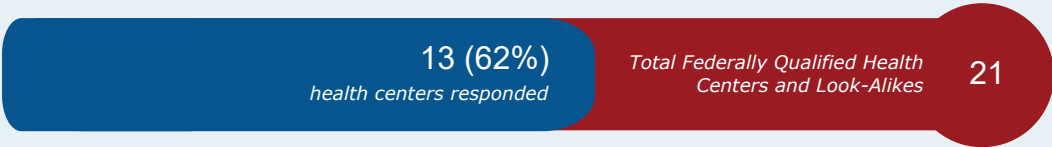




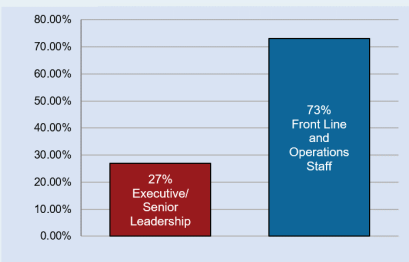
BACKGROUND ON ASSESSMENT

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2021. The results inform increased coordination, development and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment on behalf of the Health Resources and Services Administration (HRSA) and their 21 [National Training and Technical Assistance Partners \(NTTAPs\)](#).

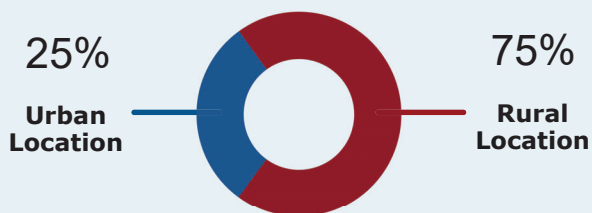
RESPONDENTS BY TYPE



Small health centers defined as serving 10,000 or fewer patients.



37%
More than a third of the front line and operations staff worked in management or administration.



Rural and urban classification derived from the 2020 UDS dataset, which is self-reported by the health centers.

17%
17% of the front line and operations staff were clinicians and clinical support staff.

TOP TTA NEEDS BY SPECIFIC TOPIC



Quality, Patient Care, and Safety

TTA Topic	Specific TTA Needs
General Patient Care and Safety	Expanding telehealth care provision to improve continuity of care
	Best practices for patient and provider safety during public health emergencies



Access and Affordability

TTA Topic	Specific TTA Needs
Outreach and Enabling Services	Developing outreach services to address chronic diseases or conditions
	Implementing case management services



Workforce

TTA Topic	Specific TTA Needs
Recruitment and Retention	Developing a comprehensive staff retention plan
Leadership	Empowering health center staff