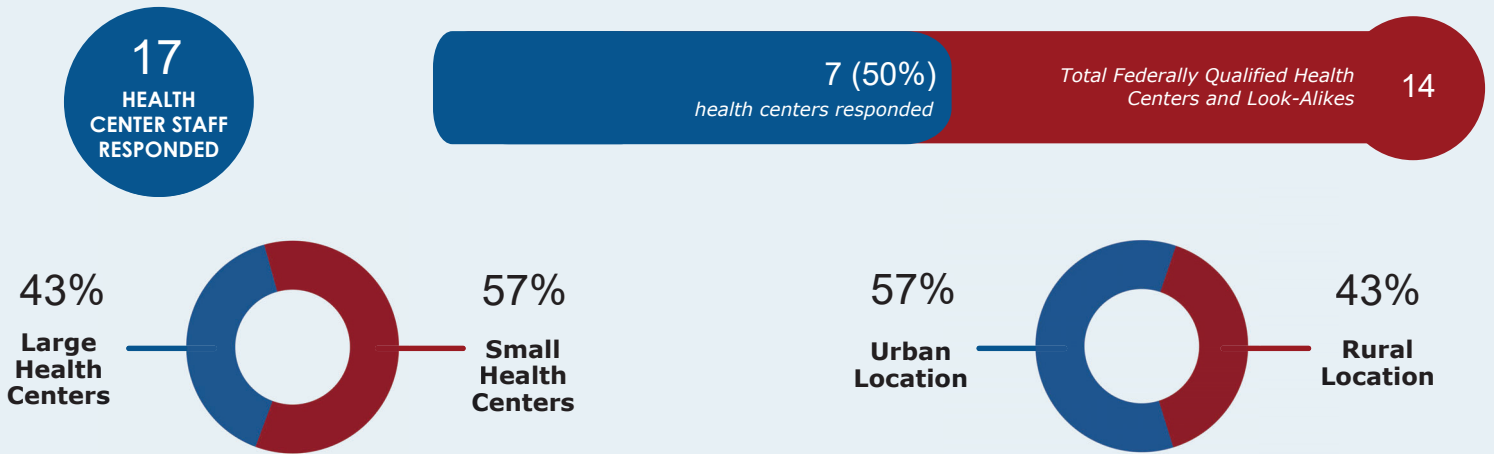




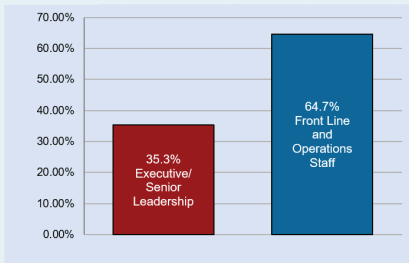
BACKGROUND ON ASSESSMENT

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2021. The results inform increased coordination, development and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment on behalf of the Health Resources and Services Administration (HRSA) and their 21 [National Training and Technical Assistance Partners \(NTTAPs\)](#).

RESPONDENTS BY TYPE



Small health centers defined as serving 10,000 or fewer patients.



Rural and urban classification derived from the 2020 UDS dataset, which is self-reported by the health centers.

45.5%

Nearly half of the front line and operations staff worked in management or administration.

45.5%

Nearly half of the front line and operations staff were clinicians and clinical support staff.

TOP TTA NEEDS BY SPECIFIC TOPIC

Access and Affordability

TTA Topic	Specific TTA Needs
Outreach and Enabling Services	Developing outreach services to address chronic diseases or conditions
	Evaluating outreach programs

Quality, Patient Care, and Safety

TTA Topic	Specific TTA Needs
Behavioral Health (Mental Health and Substance Use Disorder) Services	Telehealth delivery model for behavioral health services
	Follow-up after behavioral health referrals
Oral Health Services	Developing and implementing innovative dental health delivery methods