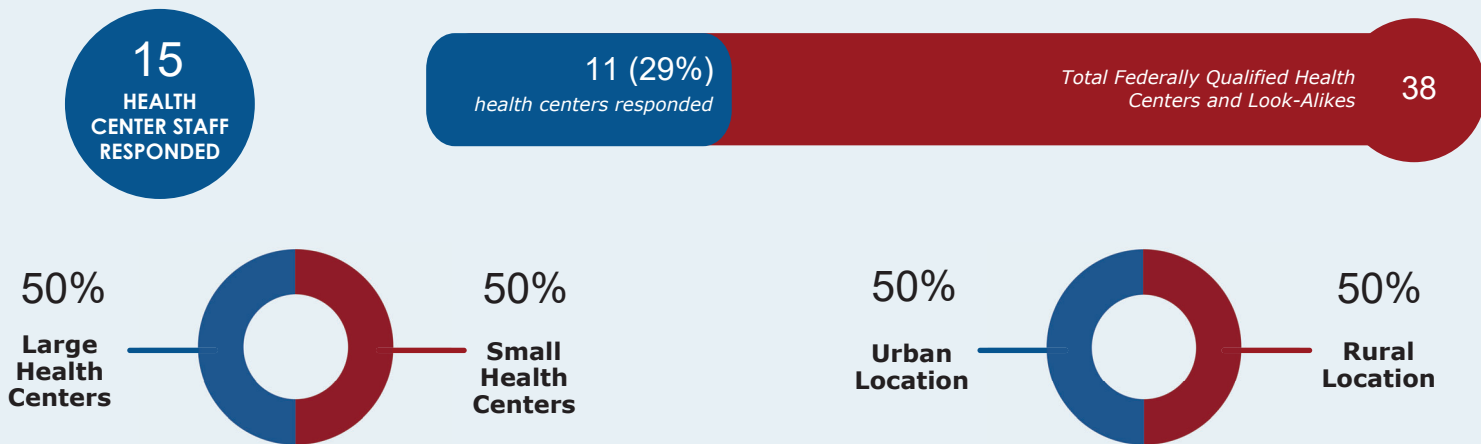




BACKGROUND ON ASSESSMENT

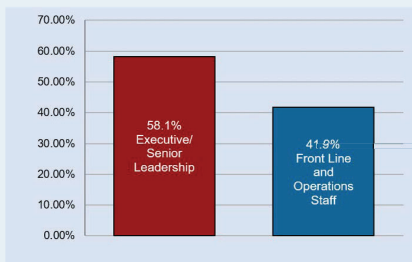
Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2021. The results inform increased coordination, development and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment on behalf of the Health Resources and Services Administration (HRSA) and their 21 [National Training and Technical Assistance Partners \(NTTAPs\)](#).

RESPONDENTS BY TYPE



Small health centers defined as serving 10,000 or fewer patients.

Rural and urban classification derived from the 2020 UDS dataset, which is self-reported by the health centers.



71.4%

Nearly three-quarters of the front line and operations staff worked in management or administration.

14.3%

Less than 15% of the front line and operations staff were clinicians and clinical support staff.

TOP TTA NEEDS BY SPECIFIC TOPIC



Quality, Patient Care, and Safety

TTA Topic	Specific TTA Needs
Data Collection and Use	Optimizing use of enabling services and patient-level data on social determinants of health
General Patient Care and Safety	Developing and implementing a healthcare risk management program



Workforce

TTA Topic	Specific TTA Needs
Leadership	Empowering health center staff



Patient Experience

TTA Topic	Specific TTA Needs
no subdomain	Assessing and supporting patient engagement in telehealth
	Culturally-responsive staff equipped to serve special and vulnerable populations