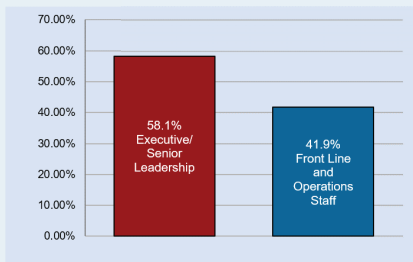
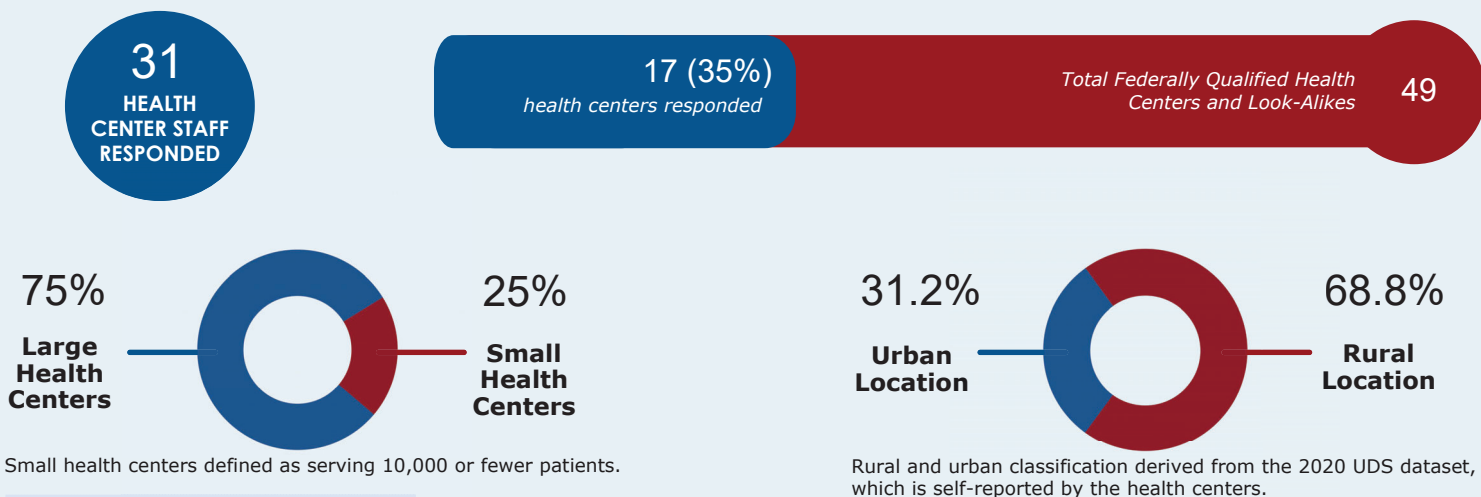




## BACKGROUND ON ASSESSMENT

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2021. The results inform increased coordination, development and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment on behalf of the Health Resources and Services Administration (HRSA) and their 21 [National Training and Technical Assistance Partners \(NTTAPs\)](#).

## RESPONDENTS BY TYPE



**46.2%**

Less than half of the front line and operations staff worked in management or administration.

**30.8%**

Nearly a third of the front line and operations staff were clinicians and clinical support staff.

## TOP TTA NEEDS BY SPECIFIC TOPIC



Quality, Patient Care, and Safety

TTA Topic	Specific TTA Needs
General Patient Care and Safety	Expansion of telehealth care provision to improve continuity of care
	Development, implementation, optimization of interdisciplinary care teams



Patient Experience

TTA Topic	Specific TTA Needs
no subdomain	Assessing and supporting patient engagement in telehealth
	Collecting and optimizing use of patient experience/satisfaction data