



BACKGROUND ON ASSESSMENT

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2021. The results inform increased coordination, development and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment on behalf of the Health Resources and Services Administration (HRSA) and their 21 [National Training and Technical Assistance Partners \(NTTAPs\)](#).

RESPONDENTS BY TYPE

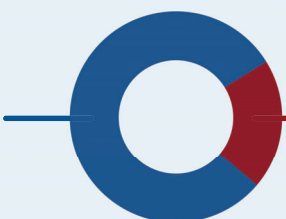
52
HEALTH
CENTER STAFF
RESPONDED

24 (46%)
health centers responded

Total Federally Qualified Health Centers and Look-Alikes

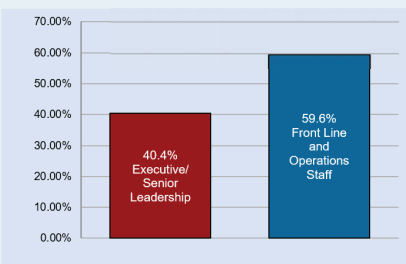
52

78.3%
Large Health Centers



21.7%
Small Health Centers

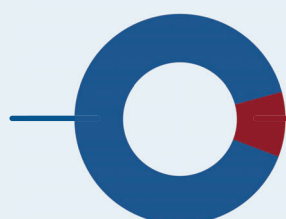
Small health centers defined as serving 10,000 or fewer patients.



54.8%

More than half of the front line and operations staff worked in management or administration.

87%
Urban Location



13%
Rural Location

Rural and urban classification derived from the 2020 UDS dataset, which is self-reported by the health centers.

16.1%

16% of the front line and operations staff were clinicians and clinical support staff.

TOP TTA NEEDS BY SPECIFIC TOPIC



Quality, Patient Care, and Safety

TTA Topic	Specific TTA Needs
Data Collection and Use	Leveraging data to guide clinical quality, operational and financial improvement
	Collection and use of reporting measures



Access and Affordability

TTA Topic	Specific TTA Needs
Outreach and Enabling Services	Implementing outreach programs/partnerships to address health disparities
	Developing outreach services to address chronic diseases or conditions



Patient Experience

TTA Topic	Specific TTA Needs
no subdomain	Collecting and optimizing use of patient experience/satisfaction data
	Assessing and supporting patient engagement in telehealth