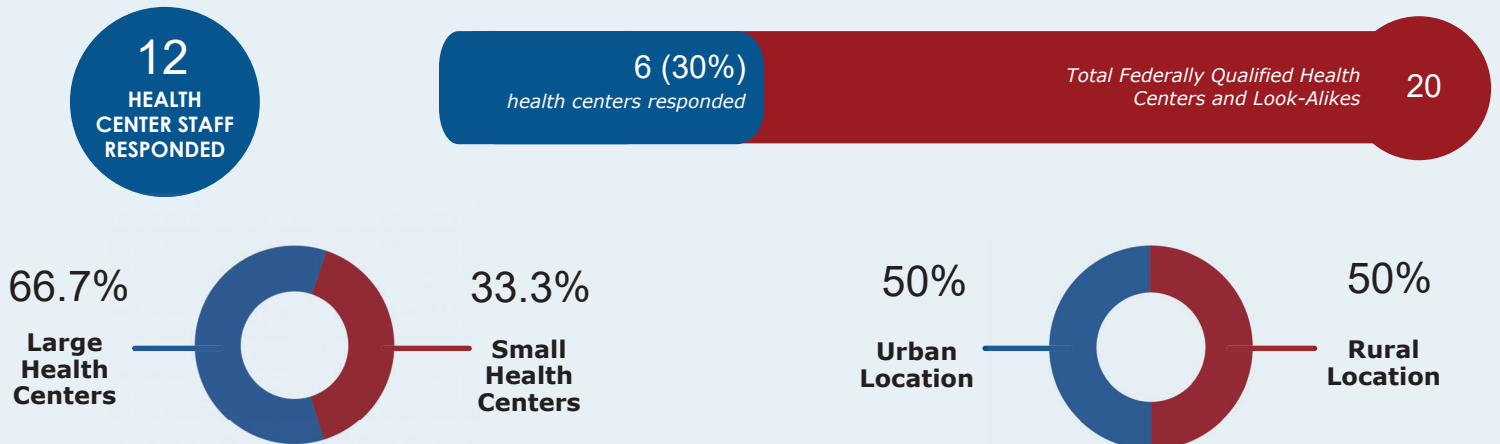




BACKGROUND ON ASSESSMENT

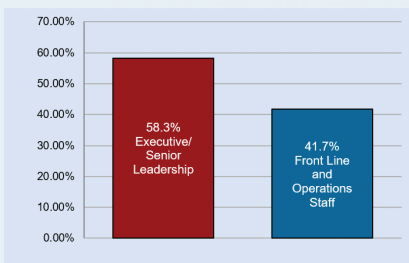
Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2021. The results inform increased coordination, development and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment on behalf of the Health Resources and Services Administration (HRSA) and their 21 [National Training and Technical Assistance Partners \(NTTAPs\)](#).

RESPONDENTS BY TYPE



Small health centers defined as serving 10,000 or fewer patients.

Rural and urban classification derived from the 2020 UDS dataset, which is self-reported by the health centers.



60%

Nearly two-thirds of the front line and operations staff worked in management or administration.

0%

None of the front line and operations staff were clinicians and clinical support staff.

TOP TTA NEEDS BY SPECIFIC TOPIC



Workforce

TTA Topic	Specific TTA Needs
Management	Supporting young professional and early- to mid-career staff
Leadership	Empowering health center staff
Recruitment and Retention	Building effective processes for recruiting clinical staff into an integrated care



Access and Affordability

TTA Topic	Specific TTA Needs
Outreach and Enabling Services	Implementing outreach programs/partnerships to address health disparities
	Evaluating outreach programs



Patient Experience

TTA Topic	Specific TTA Needs
no subdomain	Assessing and supporting patient engagement in telehealth
	Culturally-responsive staff equipped to serve special and vulnerable populations