



National Resource Center for Health Center Training and Technical Assistance (TTA)

Envisioning a world where every health center thrives and strengthens its community

WHAT

type of leadership development & career advancement training does NACHC offer?

NACHC's leadership development and career advancement training programs target the essential workforce competencies and tools that health center leaders need to skillfully address short- and long-term challenges and goals. Educational events, resources and technical assistance is offered on topics such as adaptive and agile leadership, effective communication skills, inclusive leadership, leading and growing resilient teams, organizational transformation (change management), transitioning to a leadership position, using emotional intelligence, etc. All TTA programs are responsive to the stated training needs of health centers and their partners at state and regional levels.

WHO

benefits from NACHC's leadership & career advancement training programs?

Current and future leaders from Federally Qualified Health Centers (FQHCs), Primary Care Associations (PCAs), and Health Center Controlled Networks (HCCNs) including members from the C-Suite (Chief Executive Officers (CEOs), Chief Clinical Officers (CCOs), Chief Financial Officers (CFOs), etc.) to mid-level managers, and front-line staff.

HOW

do NACHC's training programs support value-driven care?

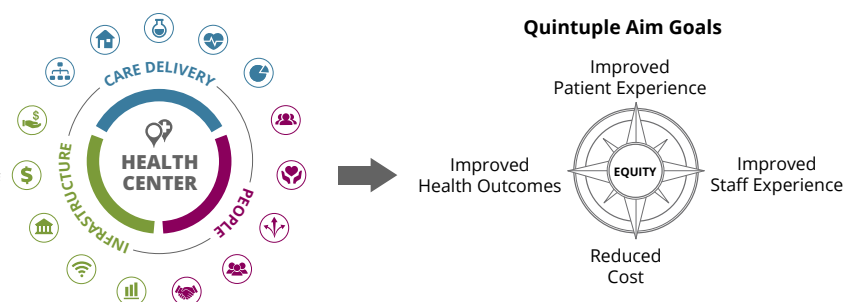
NACHC's **Value Transformation Framework (VTF)** is designed to guide systems-change for health centers as they transition from delivering care based on "volume" to a system driven by value. It is grounded in five important goals: improved health outcomes, better staff and patient experiences, health equity, and lower costs (also known as the Quintuple Aim). "Leadership" is one of the 15 critical Change Areas identified in the Value Transformation Framework. NACHC's training programs distill this evidence into practical, goal-driven action.

WHY

are these programs valuable?

Participants will be able to:

- Apply the skills and competencies needed for effective health center operations, personnel management, finance, quality assurance, and health information technology (HIT).
- Employ crisis leadership skills and strategies to combat emotional and physical fatigue.
- Construct productivity improvements to reach performance targets.
- Benefit from evidence-based decision making and share promising practices.
- Learn how to recruit and engage staff; build and maintain effective teams.
- Manage strategic communications.
- Cultivate meaningful partnerships.



A Sample of Leadership Development & Career Advancement Offerings

Leadership Core Competency Training and Refinement

- New CFO Leadership Institute (CFOI): a 6-month learning collaborative
- New CEO Leadership Institute: a 6-month learning collaborative
- Workforce Summit
- **Excelling in Your Role as a Health Center Leader: 4-part webinar series**
 - Being a Leader vs. Being a Boss
 - Communicate Like a Leader
 - Leading Curiosity, Creativity and Innovation
 - Applying Workplace Emotional Intelligence Tools

Clinical Leadership Training Program

- Office Hours for Clinical Leaders (search “office hours” in NACHC’s **Clearinghouse**)
- **Virtual Trainings for New, Experienced and Seasoned Clinical Leaders**

Coaching & Peer Mentorship

- Group and Individual Coaching for health center staff or PCA/HCCN staff
- Leadership Trainings Graduate Network (Leadership Network)
- Leadership Development Training Partners—offering programs tailored for health center professionals

Quick TTA Resources

- **Health Center Resource Clearinghouse**, look for:
 - Chief Workforce Officer Toolkit
 - Key Considerations for Developing Core Competencies for Health Center Enabling Services Staff: A Guide for Health Centers
 - Clinical Leadership Core Competencies: Domains, Skills, Tasks
 - Chief Executive Officer (CEO) Competencies: Domains, Skills, Tasks
- **Training Catalog**
- Technical Assistance: trainings@nachc.org



COVID-19 Response and Support

Educational programs are tailored and constantly updated to meet ongoing challenges. COVID-19 specific resources can be found in the **Health Center Resource Clearinghouse** and resource pages. For example:

- **Leading with Optimism in Challenging Times**
- **Managing Crisis through Resilient Leadership COVID-19 Resource Packet**
- **Through the COVID-19 Pandemic and Beyond: Using Scenarios to Explore the Future of Community Health Centers**
- **Trial, by Desire: One FQHC’s Research Trial Experience Re: Covid-19 Vaccines**



For up-to-date events and training programs, go to NACHC’s **Calendar of Events**, register for email updates or contact us at trainings@nachc.org