



## National Resource Center for Health Center Training and Technical Assistance (TTA)

*Envisioning a world where every health center thrives and strengthens its community*

## WHAT

### type of training is offered to support health center governance?

NACHC's Health Center Governance training programs offer useful and timely governing strategies to empower health center boards as they navigate the complex health care environment. Board member boot camps, online videos and modules, and essential resources are available. All resources and programs highlight nationally recognized practices. Topics are constantly updated so board members can address today's most critical priorities while identifying strategies for long-term health center success.

## WHO

### benefits from NACHC's health center governance trainings?

Current, future, and new health center board members. Primary Care Association (PCA), and Health Center Controlled Network (HCCN) partners also benefit.

## WHAT'S OFFERED?

### Health Center Governance Fundamentals



Foundational resources that introduce the fundamentals of health center board roles:

- **Governance Guide for Health Center Boards** (English/ Spanish)
- **Health Center Board Roles** (video)
- **Health Center Boards: Benefits to Health Centers** (English/Spanish)
- **New Board Member Orientation Template and Facilitator Guide\*** (English/Spanish)

### Board Member Training & Events

- **Board Member Boot Camp\***
- **Policy & Issues Forum**
- **Community Health Institute & Expo**

### Events

For up-to-date events and training programs, go to NACHC's **TTA Calendar of Events**, register for email updates, or contact us at [trainings@nachc.org](mailto:trainings@nachc.org)



## WHY

### are NACHC's governance training programs helpful?

Participants learn to:

- Describe and understand health center board roles.
- Demonstrate skill in financial oversight and other forms of oversight.
- Apply strategic planning concepts.
- Evaluate quality and quality improvement plans.
- Generate CEO hiring, compensation, and succession plans.
- Apply good practices for board meetings, retreats, board recruitment, and board member orientation.
- Consider how to govern while managing complex topics in health care.
- and more...

## A Sampling of Health Center Governance Offerings

### Short Videos and E-learning Modules

Short videos and e-learning tools can be integrated into a health center board's own ongoing education or new board member orientation, including:

- **Modules on Board Financial Oversight** (five-part series. English/Spanish)
- **The Board's Role in Strategic Planning**
- **The Board's Role in Strategic Planning: Case Study**
- **The Board's Role in the Needs Assessment**

### Access to Essential Governance Tools and Guidance

Many resources can be found in the **Health Center Resource Clearinghouse**:

- **Virtual Board Retreats\***
- **Hybrid Board Meetings\***
- **Identifying, Disclosing, and Managing Board Members'**

### Conflicts of Interest (Governance Legal Brief 1)

- **Navigating CEO Transitions: A Toolkit for Health Center Boards**
- **CEO Succession Planning: A Toolkit for Health Center Boards**

### Collaboration with Primary Care Associations (PCAs) on Governance

- A PCA/NACHC Governance Group meets to support health center boards. A Shared Governance Curriculum has been developed on key topics including board responsibilities and board composition/recruitment. Interested PCAs can use the curriculum to train board members. Contact [trainings@nachc.org](mailto:trainings@nachc.org) for more information.

### COVID-19 Response and Support

Educational programs are tailored and constantly updated to meet ongoing challenges. COVID-19

specific resources can be found in the **Health Center Resource Clearinghouse**, including:

- **Tips for Board Chairs and Other Board Leaders During the COVID-19 Pandemic**
- **Focusing on the Future: Strategic Planning and Thinking During the COVID-19 Pandemic\***
- **Orienting New Health Center Board Members During the COVID-19 Pandemic\***
- **Pandemic-Related Budgeting Considerations for Health Center Boards\***
- **Health Center Boards & HRSA Health Center Program Compliance: Considerations During and After the Pandemic\***

### Quick T/TA Resources

- **Health Center Resource Clearinghouse**
- **Training Catalog**

## HOW

### do NACHC's training programs support value-driven care?

NACHC's Value Transformation Framework (VTF) is designed to guide systems-change for health centers as they transition to a system driven by "value" rather than "volume". It is grounded in five important goals: improved health outcomes, better staff and patient experiences, more equity, and lower costs (also known as the Quintuple Aim). "Leadership" is one of the 15 critical Change Areas identified in the Value Transformation Framework. NACHC's training programs distil this evidence into practical, goal-driven, action.

- **Accountable Care for Health Center Boards**
- **Payment Reform Fundamentals for Health Center Boards**
- **Board Oversight of Quality During the COVID-19 Pandemic\***



### Quintuple Aim Goals

